



General Defense Intelligence Program

Information Technology Strategic Plan

Fiscal Years 2008–2013

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Message from the GDIP CIO

This Information Technology (IT) Strategic Plan signals our ongoing commitment to formulating an actionable and measurable IT strategy that fortifies our role as the primary defense provider of national and defense intelligence capabilities for the DoD community. This strategy strengthens the GDIP IT organization and unifies our focus for supporting intelligence mission needs. Developed in coordination with our stakeholders, this plan articulates our Vision, Mission, Goals, and Objectives and sets the context for all intelligence capabilities endeavors for fiscal years 2008 to 2013.

This plan provides a strategy for how IT capabilities will enable the GDIP mission and impact GDIP's ability to meet current and future mission challenges. The overarching IT strategic themes, such as centralization and integration, outline how our long-term enterprise-wide efforts will better serve the warfighters and policymakers. The GDIP IT strategic vision states we will "...embrace a centralized approach to manage the enterprise, utilizing best practices, while advancing data and information management services and capabilities." The FY 2008-2013 IT strategic goals and objectives provide a framework for pursuing this vision. The goals and objectives within this plan offer six areas of focus for accomplishing our strategy.

Goal 1 – Customer Satisfaction: Enhance IT customer management and provide enterprise capabilities and services that are relevant, timely, reliable and satisfy mission and customer needs

Goal 2 – All-Source Operations: Provide on-demand access and collaboration capabilities across security domains and intelligence disciplines

Goal 3 – IT Infrastructure: Achieve a global enterprise service delivery operating model

Goal 4 – IT Management: Employ integrated IT investment management capabilities to enable standardized, objective decision making that promotes investments to achieve mission outcomes

Goal 5 – Workforce: Align workforce skill mix to achieve GDIP IT strategic goals and objectives

Goal 6 – Innovation: Improve intelligence-to-operations through IT innovation that is relevant, timely, and functional by leveraging emerging technologies and innovative reuse of existing technologies

The execution of this plan requires commitment from the entire GDIP community. Your continued support is essential as we continue our efforts to serve the Department of Defense Intelligence Information System (DoDIIS) community.

Michael P. Pflueger
General Defense Intelligence Program
Chief Information Officer



GDIP Environment

The GDIP is the defense component of the National Intelligence Program (NIP) and the vehicle for bringing the national and defense intelligence capabilities to bear on DoD issues. GDIP comprises funding for DIA, the Service Intelligence Centers, the unified combatant commands, the Defense Joint Intelligence Operations Center (D-JIOC), the unified combatant command JIOCs, JIOC USFK, JIOC Iraq, and Reserve Intelligence Production Activities.

Although the guidance in this document is for GDIP funded IT investments, it provides direction for non-GDIP funded IT hosted in the Regional Service Centers (RSC) and for all Department of Defense Intelligence Information System (DoDIIS) users.

As the transformation of the Intelligence Community mandated by the Intelligence Reform and Terrorism Prevention Act of 2004 continues, so does the long-term, enterprise-wide transformation of GDIP to meet the demands of warfighters and policymakers. Priority objectives in the national intelligence environment are to strengthen the intelligence discipline and to increase information sharing and integration across the community. GDIP will remain focused on supporting intelligence functions while achieving “state of the practice” information management capabilities.

GDIP IT Vision

A centrally managed IT enterprise enabling the continually improving delivery of capabilities to the DoD intelligence enterprise.

Transforming IT Environment

IT solutions are continually emerging to support increasing mission complexity and customer requirements. Recent shifts within the GDIP community require a forward focused strategy, with stable execution of current operations. As an enterprise, the DoDIIS community currently operates under a distributed environment with numerous servers running countless applications on multiple systems. This current IT infrastructure has allowed the DoDIIS community to meet the essential needs of its IC users. However, increased levels of efficiency and standardization are required to meet the ever increasing requirements of the customer. In order to meet these increased demands, change is required.

The first step toward enterprise management excellence is the DoDIIS Transformation: an enterprise-wide effort to consolidate all GDIP IT assets, resources, and capabilities within the combatant commands and DIA under one centrally managed and regionally executed enterprise. To this end, the GDIP CIO gained fiscal oversight responsibility for the IT enterprise on October 1, 2005 along with oversight of all intelligence IT personnel in the GDIP. On October 1, 2006 the GDIP CIO will assume fiscal control of all GDIP IT personnel, while maintaining oversight authority over the rest of the IT enterprise.

GDIP IT Mission

Embrace a centralized approach to managing the IT enterprise, utilizing best practices, while advancing data sharing and information. GDIP's ability to support a transformed intelligence environment depends on the timeliness, quality, agility, and precision of the information provided.



These strategic themes provide focus on two key objectives – to operate cohesively as a single enterprise and to provide information that is shared across the Intelligence Community.

Strategic Themes

Based on external guidance and internal assessments of the current environment, GDIP will cultivate a number of IT strategic themes. These themes provide focus on two key objectives: 1) to operate cohesively as a single enterprise and 2) to provide information that is accessible across the Intelligence Community (IC). Near term GDIP IT efforts should foster enterprise cross-domain and thin client solutions, and promote capabilities that enhance interagency collaboration. Modernization of the infrastructure will be encouraged, with a continued increase on standardization, new technologies and expanded use of enterprise tools. Collectively, these endeavors shape a maturing IT environment that will be positioned for enhanced production of defense intelligence capabilities.

The following six IT themes promote fiscal year 2008-2013 GDIP strategic direction:

On-Demand Access: Real time, 24x7, global, open information accessibility at the earliest point enabling all-source operations and information sharing

Collaborative Enterprise: Flexible and secure GDIP infrastructure, enabling horizontal integration of data and supporting network structure for collaboration across the IC

Enterprise Management: Enterprise-wide engineering and management of IT resources and service oriented architectures with regionally executed, common, standardized, shared IT services across the GDIP enterprise (RSC Model)

Mission Focused: Mission driven innovative IT solutions and cross-domain services to improve intelligence-to-operations integration

Integrated Investment Management: Disciplined, cross-organizational, funding decisions throughout the investment lifecycle using best business practices and performance based analysis

Speed to Innovation: Rapid and relevant discovery and implementation of emerging technologies supporting transformational mission operations (e.g. anticipatory intelligence, focused analysis, persistent surveillance)

Goals and Objectives

The FY08-13 GDIP IT goals and objectives articulate the role of technology in pursuit of the National Intelligence and GDIP strategy. The specific IT goals described below address the key areas of change needed to realize the GDIP IT vision. Each goal and objective is designed to be specific to enable achievement, targeted on desired outcomes, and measurable to track and determine progress.

GDIP IT Goals and Objectives

Goal 1 – Customer Satisfaction: Enhance IT customer management and provide enterprise capabilities and services that are relevant, timely, reliable and satisfy mission and customer needs

- 1.1 Improve management of customer relationships and customer needs.
- 1.2 Improve tracking, quality, and timeliness of IT requests and customer service needs.

Goal 2 – All-Source Operations: Provide on-demand access and collaboration capabilities across security domains and intelligence disciplines

- 2.1 Promote near real-time support for all-source analysis to enhance the analytic process.
- 2.2 Facilitate seamless, horizontal and vertical integration of applications and data by leveraging information management development activities.
- 2.3 Enable open access, collaboration, and cross-domain information sharing through enhanced, flexible networks.

Goal 3 – IT Infrastructure: Achieve a global enterprise service delivery operating model

- 3.1 Provide enterprise users with standardized, global IT solutions and services.
- 3.2 Manage information and data access services at the enterprise level with enhanced infrastructure support.
- 3.3 Enhance the delivery and management of enterprise-wide IT capabilities and services by leveraging proven practices, processes, and solutions.
- 3.4 Provide a secure, robust environment for increased sharing, collaboration and protection of information by instituting a uniform information assurance posture.

Goal 4 – IT Management: Employ integrated IT investment management capabilities to enable standardized, objective decision making that promotes investments to achieve mission outcomes

- 4.1 Effectively manage risks, returns, and performance of IT investments throughout their lifecycle using a portfolio management framework.
- 4.2 Utilize the Capital Planning and Investment Control process (CPIC) to ensure that GDIP IT funds are well planned, cost-effective, and strategically aligned.
- 4.3 Utilize the GDIP Enterprise Architecture to support disciplined investment analysis by highlighting capability gaps and investment duplication.
- 4.4 Improve processes, establish metrics, and drive continuous improvement and accountability with an enterprise-wide performance management program.

Goal 5 – Workforce: Align workforce skill mix to achieve GDIP IT strategic goals and objectives

- 5.1 Increase CIO engagement in the recruitment process to better sustain the IT enterprise workforce.
- 5.2 Promote continuous learning and formal training programs for proactive skills development.
- 5.3 Establish a centralized view of resource capabilities and skill requirements for continuous assessment, proactive management, and employee career development.
- 5.4 Maintain an environment that fosters teamwork, collaboration, and individual recognition.

Goal 6 – Innovation: Improve intelligence-to-operations through IT innovation that is relevant, timely, and functional by leveraging emerging technologies and innovative reuse of existing technologies

- 6.1 Continuously discover and capture emerging or existing intelligence concepts, processes, and technologies in collaboration with customers and industry partners.
- 6.2 Identify and leverage innovative technology that is responsive to GDIP intelligence operational challenges.

